

Smart Home Automation | Home Theater | Smart Lighting Wi-Fi | Surveillance | Security Systems

## THE SOUND VISION

## Preferred Customer Care Service Contracts

	CARE ONE	CARE PLUS	CARE PREMIUM custom quote
Price (annual)	<b>\$750</b>	<b>\$1450</b>	per system
6 - 8 hour service call with a 50 point inspection	•	••	•••
Replacement of batteries in all devices	<b>√</b>	<b>✓</b>	<b>√</b>
Emergency service calls	•	••	Unlimited
24/7 remote tech support on nights, weekends, and holidays	$\checkmark$	✓	$\checkmark$
Ovrc prohub piece installed, allowing for more access for remote fixes	<b>√</b>	<b>√</b>	<b>√</b>
Access to special sales prices	$\checkmark$	$\checkmark$	$\checkmark$
10% off all new equipment		✓	✓
\$85 labor rate on all new installed items		✓	<b>✓</b>

All service contracts are based on a 365 day cycle starting the day of payment on the contract. All contracts will be revisited each year for additional items that need servicing. Products that we are not sellers or service providers for or were not installed by us may not be included under the contract. All discounted items are included except most video products.

